



Post Payment Claim Recoupments may be reversed

Idaho Department of Health Welfare is allowing for Technically denied cases in which payment recoupments have occurred to be reopened and reviewed.

****This is only for cases that were technically denied due to not submitting requested medical records timely. This is NOT for cases that were clinically denied or denied due to a billing error.**

Telligen will begin reopening and reviewing technically denied cases in October. This will be done in six phases.

- **Hospitals will be notified via email and mail to submit a list to Telligen of the claims that have been recouped. At that time, specific instructions of the process will be given.**
- **Please do not submit records or claim lists until you receive directions to do so.**

November 2024

- IHC Health Services, Inc.
- Pocatello Hospital, LLC
- Portneuf Medical Center Behavioral Health Services
- Portneuf Rehab Center
- Seattle Children's Hospital
- University of Utah

December 2024

- Mountain River Birthing and Surgery Center, LLC
- MultiCare Deaconess Hospital
- MultiCare Health System
- MultiCare Health System DBA MultiCare Valley Hospital
- Madison Co. Memorial Hospital
- University of Washington
- Vibra Hospital of Boise, LLC

January 2025

- Eastern Idaho Health Services, Inc.
- Harborview Medical Center
- Henderson Hospital
- Kootenai Health
- Teton County Hospital District
- The Regents of the University of California
- Tucson Medical Center
- UC Health Highlands Ranch Hospital



- UCSF Medical Center
- University of New Mexico Hospital-Bernalillo County
- West Valley Medical Center, Inc.
- Western Peaks Specialty Hospital
- Whitman Hospital and Medical Clinics

February 2025

- St. Luke's (all campuses)
- St. Alphonsus (all campuses)
- St. Joseph (all campuses)
- St. James Healthcare, Inc.

March 2025

- Benefis Hospitals, Inc.
- BMH INC
- Caribou Medical Center
- Centennial Hills Hospital Medical Center
- Children's Hospital Colorado
- Idaho Falls Community Hospital LLC
- Providence Alaska Medical Center
- Providence Health and Services (all campuses)

April 2025

- Legacy Emanuel Hospital and Health Center
- Lester E Cox Medical Centers
- Lifeways, Inc.
- Lucile Salter Packard Children's Hospital at Stanford
- Memorial Hospital of Laramie County
- Mountain Division-CVH, LLC
- Northern Idaho Advanced Care Hospital, Inc
- Northern Utah Healthcare Corporation
- Northwest Specialty Hospital
- Ogden Regional Medical Center
- Oregon Health and Science University
- Portland Adventist Medical Center
- Rady Children's Hospital-San Diego
- Washoe Barton Medical Clinic

If your facility is not on this list, immediately reach out to Nancy Johnson.

Please email me that you received this message.

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