

DOCUMENT NAME: IBHP Transitioning Contractor Communications Plan for IDHW DBH DM, Telligen, BPA Health

CLIENT: IDHW

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New Idaho Behavioral Health Plan to Launch July 1, 2024

Beginning July 1, 2024, Magellan Healthcare will manage the new Idaho Behavioral Health Plan (IBHP). Magellan will oversee mental health and substance use services for Idahoans who qualify, regardless of insurance coverage. All outpatient, inpatient, and residential mental health and substance use services currently administered by the state and private companies will be administered by the new IBHP and managed by Magellan.

The new IBHP contract is structured differently than the previous one, because Magellan Healthcare, Inc., will manage behavioral health services for the Divisions of Behavioral Health and Medicaid. Magellan will also manage the provider network for the Department of Juvenile Corrections. The IDHW Division of Behavioral Health will continue to manage state hospitals, the Center of Excellence, and court-ordered care.

In addition to maintaining IBHP services currently available to Idahoans, Magellan will introduce Intensive Care Coordination, including Wraparound Intensive Services (WInS), and build out Idaho's crisis system of care.

- The new IBHP will cover the following care and services:
 - Crisis services
 - Outpatient mental healthcare for adults and children
 - Inpatient mental healthcare for adults and children
 - Substance use disorder (SUD) treatment for adults and children
 - Psychiatric residential treatment facility (PRTF) services
 - Residential treatment center (RTC) services
 - Intensive Care Coordination (ICC), including Wraparound Intensive Services (WInS)
 - Coordinated specialty care for early serious mental illness (ESMI)
 - Home with adult residential treatment (HART) services
 - Youth Empowerment Services (YES) system of care services
 - Parenting with Love and Limits (PLL) services
 - Assertive community treatment (ACT)

For more information about Magellan and the new program, visit MagellanofIdaho.com.

New Idaho Behavioral Health Plan to Launch July 1, 2024

On July 1, 2024, the new Idaho Behavioral Health Plan (IBHP) will begin serving Idaho residents. In the new IBHP, Magellan Healthcare will manage the entire system of care for Idaho, administering medically necessary behavioral health services on behalf the Divisions of Behavioral Health and Medicaid. Magellan will also manage the provider network for the Department of Juvenile Corrections. This includes services that we (transitioning contractor) currently manage.

What does this mean for you?

On July 1, 2024, Magellan Healthcare will perform the utilization management services for inpatient behavior health facilities and Pediatric Residential Treatment Facilities (PRTFs). This includes the case management services provided for Idaho Medicaid Participants residing in Pediatric Residential Treatment Facilities (PRTF) currently being covered by Telligen that we manage now. Important things to know:

- Magellan will honor all authorizations from Telligen that have been approved and span past July 1, 2024. The end date of the authorization will be the same as what you were provided by Telligen.
- A member in active treatment with an out-of-network provider may continue receiving services from that provider for the first 90 days after July 1, 2024, and Magellan will cover the services.
- Tribal members in active treatment with Indian healthcare providers may continue receiving services from that provider for as long as they need to, and Magellan will cover the services.

Submitting authorization requests:

- Submit requests to Telligen through currently approved processes through June 30, 2024.
- Beginning July 1, 2024, submit requests to Magellan at [Magellanofidaho.com](https://www.magellanofidaho.com).
 - A list of services that require preauthorization will be available on [Magellanofidaho.com](https://www.magellanofidaho.com) by June 1, 2024.

Filing claims:

- Claims for **inpatient** and **residential** services:
 - For stays with discharges up through 11:59 p.m. MT on June 30, 2024: Submit claims to Gainwell.
 - For stays with admission up through 11:59 p.m. MT on June 30, 2024, and discharge starting at 12:00 a.m. MT on July 1, 2024:
 - For DRG reimbursement, submit claims for the full stay to Gainwell.

- For per diem reimbursement:
 - For services up through 11:59 p.m. MT on June 30, 2024: Submit claims to Gainwell.
 - For services from 12:00 a.m. MT on July 1, 2024, and beyond: Submit claims to Magellan at [Magellanofidaho.com](https://www.magellanofidaho.com).

For more information:

- On June 1, 2024, visit [Magellanofidaho.com](https://www.magellanofidaho.com) for information about member eligibility, authorization requirements, and more.
- On July 1, 2024, we will no longer manage IBHP services. For information about the IBHP on and after July 1, 2024, please visit [Magellanofidaho.com](https://www.magellanofidaho.com) or contact Magellan at 1-855-202-0983.