



Please join us via Zoom for provider training.

Agenda

- Introduction to Telligen
- Authorized Official Provider Portal Registration
- Authorized Official User Guide
- Accessing the Provider Portal: Qualitrac Login
- Qualitrac Provider Portal
 - Case Submission for Medical Necessity Review: Adding an Authorization Request.
 - Search for a Submitted Request
 - Document Upload
 - Submitting a Reconciliation Request (1st level Appeal), Request for Information (RFI), and Reopening a Technical Denial.
- Resources for Assistance and Contract Information
- FAQs for CHIS Reviews

Two upcoming Opportunities

1. Tuesday, April 9th at 9:00 am MT
 - https://telligen.zoom.us/webinar/register/WN_oLijeJA9SSOL-5oA9yfNXg
2. Wednesday, April 17th at 4:00pm MT
 - https://telligen.zoom.us/webinar/register/WN_v58ysCCWTPa-l1aVCTqt5g

***Sessions will be recorded and uploaded to our website if you are unable to attend.

Contact information:

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